Monday 9:00 a.m. Sessions:

LAB: End to End - Building Apps with FoundationTrack (Part 1 of 2)
Instructors: Sami Khan, Ryan Sheehan, Bennett Strickland
This session will be a workshop where you will have a hands-on opportunity to build out an application using the Foundation Architecture.

Tyler Open Source - Collaboration and Approach
Instructor: Marc Chapman
This session will be an open discussion on Tyler's approach to open source solutions.

Tyler Automation - Multi-Divisional Presentation (Part 1 of 2)
Connie Weatherbee, Kevin Pattershall, Matt Kuhn, Jessica Allen
Meet and learn about the various automation teams and projects across Tyler.

Continuous Integration with TeamCity and Bitbucket (Part 1 of 2)
Instructor: Gary Miner
An overview of how Continuous Delivery with TeamCity and Bitbucket has been implemented in different divisions.

LAB: SQL Server Query Tuning
Instructor: John Nguyen
A database executes tens or even hundreds of queries per second and their efficiency is key to acceptable response times. Query tuning and profiling can help identify and correct poorly performing queries that lead to degraded database performance.

Building Self Organizing Teams in Agile
Instructors: Tom Tisdall and Eric Thewes
Self-organizing teams is a principle of agile development. In this round table session, we'll discuss strategies to help facilitate and build self-organizing teams. Some concepts we’ll cover include the idea of one agile team vs. a team with specific roles, having the team make the small process decisions, and driving change through sprint retrospectives.

Product Management at Tyler
Instructor: Mike Teeters
What's the role of product management at Tyler? This session reviews the Tyler Product Management career ladder; the skills and knowledge required for successful product management; and how product analyst, owners and managers participate and contribute to product development. This session will also
include a discussion about Agile/Scrum product ownership in the context of Tyler's product management approach.

**Monday 10:00 a.m. Sessions:**

**LAB: End to End - Building Apps with FoundationTrack (Part 2)**  
*Instructors: Sami Khan, Ryan Sheehan, Bennett Strickland*  
This session will be a workshop where you will have a hands-on opportunity to build out an application using the Foundation Architecture.

**Architecture Patterns / Reference Architecture**  
*Instructors: Chris Cummings, Sergey Barskly*  
In this session, we will discuss recommended architecture patterns, including where they are applied at Tyler. We'll review a pet licensing app to discuss the key concepts and designs used in the Foundation Architecture.

**Introduction to Xamarin (Part 1)**  
*Instructor: Chris Miller*  
An overview of Xamarin and the tools available from Xamarin. We'll review Xamarin Platform, Xamarin Forms, Test Cloud, and Xamarin University.

**Tyler Automation - Multi-Divisional Presentation (Part 2 of 2)**  
*Instructors: Connie Weatherbee, Kevin Pattershall, Matt Kuhn, Jessica Allen*  
Meet and learn about the various automation teams and projects across Tyler.

**Continuous Integration with TeamCity and Bitbucket (Part 2 of 2)**  
*Gary Miner*  
An overview of how Continuous Delivery with TeamCity and Bitbucket has been implemented in different divisions.

**Planning a Release in an Agile World (Part 1 of 2)**  
*Instructors: Chris Kelley, Amber V., Alan Rowbal*  
Agile has product owners prioritizing work each sprint, yet stakeholders and others need a vision of the release. This session discusses how those two views are reconciled, tools/techniques for release planning in Agile/Scrum, and approaches to addressing stakeholder input.

**Managing an Agile Team**  
*Instructor: Klint Despres*  
Effectively implementing agile practices requires grasping methodologies, and also fine tuning your team strategy.

**Monday 11:00 a.m. Sessions:**
LAB: End to End - Building Apps with FoundationTrack (Part 3 of 3)
Instructors: Sami Khan, Ryan Sheehan, Bennett Strickland
This session will be a workshop where you will have a hands-on opportunity to build out an application using the Foundation Architecture.

Tyler Identity
Instructors: Kurt Feeley, Brian Wagg, Fahd Hamidani
This session will be an overview and demo of Tyler Identity and how it is used in Apps. We will discuss topics such as claims based apps, service bearer tokens, etc.

Introduction to Xamarin (Part 2 of 2)
Instructor: Chris Miller
An overview of Xamarin and the tools available from Xamarin. We'll review Xamarin Platform, Xamarin. Forms, Test Cloud, and Xamarin University.

Test Automation using SmartBear TestComplete
Instructors: Matt Kuhn, Kevin Johnson
An overview of New World's latest product using TestComplete in a continuous integration environment.

Performance Testing Experiences
Instructors: Jason Estell, Terry Bretz
Experiences setting up and using a Load Test System using Visual Studio and Azure.

Planning a Release in an Agile World (Part 2 of 2)
Instructors: Chris Kelley, Amber V., Alan Rowbal
Agile has product owners prioritizing work each sprint, yet stakeholders and others need a vision of the release. This session discusses how those two views are reconciled, tools/techniques for release planning in Agile/Scrum, and approaches to addressing stakeholder input.

Confluence: Usage and Best Practices
Instructors: Mike Comerford, Heidi Roberts, Eric Thewes
Whether your team is local or spread across the globe, Confluence is a great tool for collaboration and sharing information. This session will cover the basics as well as some best practices and tips and tricks.

Monday 1:00 p.m. Sessions:

LAB: Tyler Foundation Tech Radar (Part 1 of 2)
Instructors: Ryan Sheehan, Bennett Strickland, Derek Moss, Ryan Burr, Mike Matuszak
A round table session where we iterate on the Tyler Foundation Tech Radar. Be prepared to discuss what is on the radar and anything you would like to remove, add, etc.
VMware - Consumers vs Providers, How Developers and Operations can Work Together ie DevOps!
Instructor: Nathan Ness (VMWare)
Containers, Kubernetes, and Micro-services are the new “cloud” buzzwords. Learn what VMware is doing to enable the consumption of these services for your developers in a highly scalable and multi-tenant environment. This session will walk through the Compute, Network, and Storage architecture of Photon Platform. What are the primary use-cases and workloads for this environment and end with a consumption demo.

Automated Testing with Selenium (Part 1 of 2)
Instructor: Kevin Pattershall
Learn about the solution that multiple Tyler divisions are using for cross-browser automated testing.

LAB: Tyler Deployment Tools (Part 1 of 3)
Instructors: Alma Lahnum, Josh Wintle
In this session, we’ll discuss several different deployment tools created by Tyler divisions including IMS & ERP-IMS/UNIWEB and how they are utilized.

Effective Communication and Leadership Strategies (Part 1 of 2)
Instructor: Ryan V.
In this session, we will discuss proven strategies for effective leadership and new strategies for communication

User-centered Design (Part 1 of 2)
Instructors: Mike Teeters and Jason Quint
How can we ensure we’re developing the right products and solutions for our customers? Review the product analyst/product owner role in driving design, tools and techniques for soliciting and validating customer scenarios/goals, and how these are incorporated in Tyler UX services.

Monday 2:00 p.m. Sessions:

LAB: Tyler Foundation Tech Radar (Part 2 of 2)
Instructors: Ryan Sheehan, Bennett Strickland, Derek Moss, Ryan Burr, Mike Matuszak
A round table session where we iterate on the Tyler Foundation Tech Radar. Be prepared to discuss what is on the radar and anything you would like to remove, add, etc.

Building Native Apps with ArcGIS Runtime
Instructors: Rex Hansen (ESRI), Kosta Bidoshi
The native ArcGIS Runtime SDKs help developers build applications that provide comprehensive spatial capabilities and deploy them to a variety of popular mobile and desktop platforms and devices. The new version 100.0 (formerly known as “Quartz”) is a major release with significant changes in terms of functionality, architecture, APIs, and licensing. This session will highlight the key changes with a focus on the .NET SKD and how it can be used with Xamarin to build cross platform native apps.

VMware - IT’s journey with DevOps
Instructor: Thiru Panyala (VMWare)
VMware IT adopted the Development Operations (DevOps) and continuous delivery methodology to meet business needs for reduced time to innovation and to address the operational challenges such as scalability, flexibility and cost reduction. Key components of transformation were organizational, process changes, broader implementation of cloud-first strategy and building robust infrastructure. Transitioning to an agile (one-click deployment), robust and scalable infrastructure played a critical role in enabling the DevOps vision for VMware. VMware IT significantly reduced the solution delivery time and cost of implementation.

Automated Testing with Selenium (Part 2 of 2)
Instructor: Kevin Pattershall
Learn about the solution that multiple Tyler divisions are using for cross-browser automated testing.

LAB: Tyler Deployment Tools (Part 2 of 3)
Instructors: Alma Lahnum, Josh Wintle
In this session, we'll discuss several different deployment tools created by Tyler divisions including IMS & ERP-IMS/UNIWEB and how they are utilized.

Effective Communication and Leadership Strategies (Part 2 of 2)
Instructor: Ryan V.
In this session, we will discuss proven strategies for effective leadership and new strategies for communication

User-centered Design (Part 2 of 2)
Instructor: Mike Teeters and Jason Quint
How can we ensure we’re developing the right products and solutions for our customers? Review the product analyst/product owner role in driving design, tools and techniques for soliciting and validating customer scenarios/goals, and how these are incorporated in Tyler UX services.

Monday 3:00 p.m. Sessions:

LAB: Best Practices for Front End Development (Part 1 of 2)
Derek Moss, Ryan Sheehan, Bennett Strickland
This session will be a workshop where we will demo best practices for front-end developers and give you an opportunity to practice these techniques in a hands-on environment.

ElasticSearch - An Overview (Part 1 of 2)
Instructors: Robert Ramirez (ElasticSearch), Brian Whitton, Sergey Barskiy, Ben Boward
This session will be an overview on ElasticSearch led by an ElasticSearch representative. We will also provide several case studies on where and how we are using ElasticSearch within Tyler products.
LAB: Tyler Deployment Tools (Part 3 of 3)  
*Instructors: Alma Lahnum, Josh Wintle*  
In this session, we’ll discuss several different deployment tools created by Tyler divisions including IMS & ERP-IMS/UNIWEB and how they are utilized.

**Strategies to Motivate and Energize Your Team**  
*Instructor: Alan Rowbal*  
This will be a facilitated discussion covering topics such as motivation strategies, reward and recognition ideas, team building, and generally how to make the work place a fun and productive environment. Prepare to discuss how your organization handles energizing teams.

**Client and Web Based Security Testing from a QA Perspective**  
*Instructors: Jon Federman, Chris Palmer*  
This class will discuss Application security and vulnerabilities, how to defend applications against attacks and how to test those defenses.

**Results-oriented: Project execution from Planning to Delivery**  
*Instructor: Maria Spivak*  
Session focuses project execution methods and techniques.

**Monday 4:00 p.m. Sessions:**

**LAB: Best Practices for Front End Development (Part 2 of 2)**  
*Instructors: Derek Moss, Ryan Sheehan, Bennett Strickland*  
This session will be a workshop where we will demo best practices for front-end developers and give you an opportunity to practice these techniques in a hands-on environment.

**ElasticSearch - An Overview (Part 2 of 2)**  
*Instructors: Robert Ramirez (ElasticSearch), Brian Whitton, Sergey Barskiy, Ben Boward*  
This session will be an overview on ElasticSearch led by an ElasticSearch representative. We will also provide several case studies on where and how we are using ElasticSearch within Tyler products.

**Guide to Azure Automation**  
*Instructor: Reynold Barnes*  
In this session, we’ll discuss how users can automate the manual, long-running, error-prone, and frequently repeated tasks that are commonly performed in a cloud and enterprise environment.

**LAB: SQL Profiling**  
*Instructor: Larry Chiasson*
A database executes tens or even hundreds of queries per second and their efficiency is key to acceptable response times. Query tuning and profiling can help identify and correct poorly performing queries that lead to degraded database performance.

**Leadership: Motivating and Garnering Ownership in Employees**  
*Instructor: Jason Quint*  
How can we create environments where people can flourish? How can you engage employees who can become your successor or future leaders? Tyler is growing so fast. As we grow we get more clients, bigger initiatives, and more complex problems to solve. There is a growing need for people who can take on work, make decisions, and lead future initiatives. This class will be structured as a conversational forum where ideas can be shared, and everyone can ask questions and give thoughts.

**Scrum Product Owner Tips and Tricks**  
*Instructor: Heidi Roberts*  
Whether you’re a Scrum Product Owner or work with one, come and get over a dozen tips to put into practice right away. Product Owners maintain the product backlog, manage priorities, satisfy stakeholders, drive features to completion, grasp technical concepts, and communicate the business side of deliverables. Come and hear common challenges and solutions related to the Product Owner role on Scrum teams.

**Web App Security Testing: Putting Theory into Practice Tyler-wide**  
*Instructors: Nick Marcoccio, Chris Palmer*  
In other sessions, we have covered OWASPs top 10 Web Application Security Threats. We have also discussed some online classes we have taken to further our learning in this field and how to start applying it in our work. In this session, we will dive deeper into bridging the gap between theory and real world application of security testing. We will demonstrate one of the many security scanning analysis tools we are currently using, capable of running through a GUI, or through automation via API calls. We will also show you scanning reports produced by this tool. Lastly, we will share with you some real-world case studies. Those attending this session will come away with a better understanding of how to gain more knowledge in security testing, learn about one of many tools available for web application scanning, and how you can start applying this knowledge and utilizing tool(s) in your everyday testing.

**Tuesday 8:00 a.m. Sessions:**

**The Front End Developer Role**  
*Instructors: Derek Moss, Ryan Sheehan, Bennett Strickland*  
In this session, we’ll discuss tools and technologies needed by front-end developer, such as: fed role, static content, mock JSON data, customer sessions, iteration, usability and design.

**ArcGIS API 4.x for JavaScript: Programming Patterns and API Fundamentals**  
*Instructors: Andy Gup (ESRI), Kosta Bidoshi*  
This is a key session for developers planning to build apps with the ArcGIS API 4.x for JavaScript or are migrating from ArcGIS API 3.x for JavaScript. Learn about the fundamental concepts and programming
patterns at the core of the API, such as working with layers, 2D and 3D views, watching for property changes, and dealing with asynchronous calls using promises. We'll also be comparing some of the 3.x patterns with the new 4.x patterns.

**Advanced Analytics in Azure**  
*Instructors: Thomas Mathew (MSFT), Jon Lester (MSFT)*  
Advanced analytics is hot in the industry today and many are interested in learning how to apply this new technology to their businesses to discover & predictive insights. In this session, we will present the advanced analytics services such as Azure Machine Learning, Data Factory, Stream Analytics, Power BI, Power BI Embedded and the business values it provides through Microsoft’s Cortana Intelligence Suite offering.

**Networking & Web Technology Fundamentals for Performance Testing (Part 1 of 2)**  
*Instructor: Brandon Newman*  
What you need to know to be able to performance test applications including Networking, HTTP, TCP, HTML, JS, .NET, Angular and Bootstrap.

**LAB: Fundamentals of Designing Test Cases (Part 1 of 2)**  
*Instructors: Brittan Benedetto, Jennifer Cass*  
Learn to selectively choose a set of test cases that maximizes your effectiveness and efficiency to find more defects in less time includes a lab for test case design.

**Creating a Product Vision and Road Map**  
*Instructors: Rich Taylor, Amber V.*  
This session touches on a key aspect of product management thought leadership: product vision. Participants will gain an understanding of techniques for building a product vision, communication tools (i.e. product roadmaps), and methods for refreshing product vision.

**Tuesday 9:00 a.m. Sessions:**

**LAB: End to End - Building Apps with FoundationTrack (Part 1 of 3)**  
*Instructors: Sami Khan, Ryan Sheehan, Bennett Strickland*  
This session will be a workshop where you will have a hands-on opportunity to build out an application using the Foundation Architecture.

**Implementing Security in an Open Community (Part 1 of 2)**  
*Instructor: Nick Marcoccio*  
This session will discuss how to affectively build security into the software development life cycle. There will be examples of process, toolsets, and testing of Tyler products. The goal of this session is to build an awareness around secure coding and testing practices for Tyler products.

**Angular and ArchGIS for JavaScript**  
*Instructors: Andy Gup (ESRI), Kosta Bidoshi*  
Angular 1 and 2 are popular application frameworks that focus on extending HTML with custom elements and attributes so you can rapidly develop web applications with reusable components. The
session assumes working knowledge of Angular and Webpack, and is focused on module loading and application life-cycle. We’ll demonstrate “angular-esri-map”, an Angular 1 library that will help you use the ArcGIS API for JavaScript in your apps. We’ll also explore several patterns for bringing Esri maps and services into your Angular 2 apps.

Networking & Web Technology Fundamentals for Performance Testing (Part 2 of 2)
Instructor: Brandon Newman
What you need to know to be able to performance test applications including Networking, HTTP, TCP, HTML, JS, .NET, Angular and Bootstrap.

LAB: Fundamentals of Designing Test Cases (Part 2 of 2)
Instructors: Brittan Benedetto, Jennifer Cass
Learn to selectively choose a set of test cases that maximizes your effectiveness and efficiency to find more defects in less time includes a lab for test case design.

Story Writing, Prioritization and MVP (Minimum Viable Product)
Instructors: Brian Badalucco, Alan Rowbal
As we drive more and more features into our products, we need to make sure we maximize our resources and prioritize and focus on building the most effective feature sets. This session will cover how to break work into MVP and how to write stories to facilitate this concept.

Effective Remote/Distributed Teams
Instructor: Maria Spivak
Working on a remote team is a fact of life for many at Tyler. What makes an effective remote team? This session covers expectations for remote teaming, tools and techniques to improve communication and coordination, and how to address common issues and challenges.

Tuesday 10:00 a.m. Sessions:

LAB: End to End - Building Apps with FoundationTrack (Part 2 of 3)
Instructors: Sami Khan, Ryan Sheehan, Bennett Strickland
This session will be a workshop where you will have a hands-on opportunity to build out an application using the Foundation Architecture.

Implementing Security in an Open Community (Part 2 of 2)
Instructor: Nick Marcoccio
This session will discuss how to affectively build security into the software development life cycle. There will be examples of process, toolsets, and testing of Tyler products. The goal of this session is to build an awareness around secure coding and testing practices for Tyler products.

.NET Core
Instructors: Steve Fortune, Glenn Gravina
This session will introduce you to .NET Core, Microsoft's new modular and lightweight .NET Platform, designed for creating modern apps and services which run on Windows, Linux and Mac. After attending
this session, you will understand what the .NET Core Platform is and what benefits it can provide to Tyler’s next generation applications.

Tyler QA Council (Part 1 of 2)

Instructors: Connie Weatherbee, Nasir Vaid
Discuss the progress on last year’s initiatives and outline future goals/objectives.

LAB: Open House Automation Workshop

Instructors: Kevin Pattershall, Chris Palmer, Jessica Allen
We have setup a series of self-paced automation exercises that cover various automation concepts. The exercises are designed for those who have interest in learning about automation, and those that already have automation experience. The exercises cover everything from Object Recognition, UI Test Creation, custom methods, and more.

The Power of Story Mapping (Part 1 of 2)

Instructor: Mike Comerford
Learn how to incorporate story mapping into your design and development process through a “hands-on” simulation session

Working Laterally with Success

Instructor: Dianne Grade
More and more often we are collaborating across traditional team boarders to get work done and projects completed. Deliverables and deadlines are required where managers and team members don’t have formal authority over all contributors. Learn the difference between leadership and authority, and how to build a skill set conducive to working laterally with success.

Tuesday 11:00 a.m. Sessions:

LAB: End to End - Building Apps with FoundationTrack (Part 3 of 3)

Instructors: Sami Khan, Ryan Sheehan, Bennett Strickland
This session will be a workshop where you will have a hands-on opportunity to build out an application using the Foundation Architecture.

OutSystems- A Low-Code Platform to Build Applications Fast..... Very fast

Instructor: Andres Moreno
This session will be an overview and demo of the OutSystems platform to build applications fast.

API Management

Instructors: Jon Lester (MSFT)
API Management is an Azure service that helps organizations compose, publish, and manage APIs for both internal and external consumers. From modernizing legacy APIs to leveraging microservice
architectures, we'll explore some of the ways developers can use API Management to improve their product architectures with better performance, security, monitoring, and customer buy-in.

Tyler QA Council (Part 2 of 2)
*Instructors: Connie Weatherbee, Nasir Vaid*
Discuss the progress on last year's initiatives and outline future goals/objectives.

LAB: Open House Automation Workshop
*Instructors: Kevin Pattershall, Chris Palmer, Jessica Allen*
We have set up a series of self-paced automation exercises that cover various automation concepts. The exercises are designed for those who have interest in learning about automation, and those that already have automation experience. The exercises cover everything from Object Recognition, UI Test Creation, custom methods, and more.

The Power of Story Mapping (Part 2 of 2)
*Instructor: Mike Comerford*
Learn how to incorporate story mapping into your design and development process through a “hands-on” simulation session.

Collaborating Across Multiple Tyler Product Teams
*Instructor: Rich Taylor*
Realizing Tyler’s Nexus and Alliance strategies requires collaboration across product teams. This session covers ways to communicate your product plans/needs, working with other teams, division of labor and promoting resulting artifacts and code.

Tuesday 1:00 p.m. Sessions:

LAB: Best Practices for Front End Development (Part 1 of 20)
*Instructors: Derek Moss, Ryan Sheehan, Bennett Strickland*
This session will be a workshop where we will demo best practices for front-end developers and give you an opportunity to practice these techniques in a hands-on environment.

SnapLogic - A Solution to Accelerate Enterprise Integration (Part 1 of 2)
*Instructors: Mukta Puri, Andres Moreno, Eric Barner (SnapLogic), Brady Beal (SnapLogic)*
SnapLogic's application & data integration solution allows enterprise IT organizations and lines of business to connect faster. This modern approach to integration allows for configuration, not code to connect systems together. Cloud applications, on premise databases or a hybrid environment - it’s a SNAP. This session will give an overview of SnapLogic and how it helps solve some of the architectural challenges faced by all modern enterprises.

Application Insights
*Instructor: Steve Lange (MSFT)*
Application Insights is a powerful analytics service that helps you understand the performance and usage of your live web application. It provides a 360-degree view of what you've deployed, helping you
continuously improve the performance and usability of your app. We’ll look at some of the common scenarios where App Insights shines, and explore the insights you can gain from incorporating it into your application.

**Test Planning in Agile**  
*Instructor: TBD*  
How to effectively use JIR Agile for test planning including writing and executing test cases.

**LAB: Open House Automation Workshop**  
*Instructors: Kevin Pattershall, Chris Palmer, Jessica Allen*  
We have setup a series of self-paced automation exercises that cover various automation concepts. The exercises are designed for those who have interest in learning about automation, and those that already have automation experience. The exercises cover everything from Object Recognition, UI Test Creation, custom methods, and more.

**Engaging Customers Early and Often**  
*Instructors: Chris Kelly and Mike Teeters*  
Staying close to your customer throughout the development cycle can make a big difference in the final product/solution. In this roundtable discussion, we'll talk about different customer engagement techniques, what to watch for and how to communicate feedback.

**Tuesday 2:00 p.m. Sessions:**

**LAB: Best Practices for Front End Development (Part 2 of 2)**  
*Instructors: Derek Moss, Ryan Sheehan, Bennett Strickland*  
This session will be a workshop where we will demo best practices for front-end developers and give you an opportunity to practice these techniques in a hands-on environment.

**Using Tyler Workflow**  
*Instructors: Meade Swenson, Ben Zeidenberg*  
This session will be a discussion on when and how to use Tyler Workflow, including the concept of designing business processes that span Tyler products. A goal of this session will be to build collaboration across Tyler groups for future Tyler Workflow projects.

**SnapLogic - A Solution to Accelerate Enterprise Integration (Part 2 of 2)**  
*Instructors: Mukta Puri, Andres Moreno, Eric Barner (SnapLogic), Brady Beal (SnapLogic)*  
The Tyler Atlas and C&J teams have worked with SnapLogic to create proof of concepts to mitigate some of the challenges in their projects. In this session, we will be showing a demo of the prototypes and giving an in-depth view of how SnapLogic works behind the scenes.

**Tyler Constituent Portal**  
*Instructor: Rich Steck*  
The Tyler Constituent Portal offers a companion experience to an organization’s web/mobile presence through a dedicated entry point to Tyler’s citizen-facing apps. When a Tyler customer subscribes to a Tyler app, such as Tyler Atlas, the app is licensed for use in a newly provisioned (or existing) Constituent
Portal. This session will discuss and demonstrate how to integrate and deploy within the Constituent Portal including support for customized branding, user identity profiles, role based security, backend integration services, and easy navigation.

LAB: Open House Automation Workshop
Instructors: Kevin Pattershall, Chris Palmer, Jessica Allen

We have setup a series of self-paced automation exercises that cover various automation concepts. The exercises are designed for those who have interest in learning about automation, and those that already have automation experience. The exercises cover everything from Object Recognition, UI Test Creation, custom methods, and more.

Getting the Most out of Stakeholders
Instructor: Chris Kelley
Engaging with stakeholders is critical to successful product and solution development. This roundtable session explores different ways to have meaningful conversations with stakeholders, effectively incorporate their feedback and ensure the right solution is delivered.

Tuesday 3:00 p.m. Sessions:

LAB: Tyler Enterprise Service Bus (Part 1 of 2)
Instructors: Chris Cummings, Lucas Walter, Brett Marx, Jason Robert
This session will be an overview of Tyler Service Bus architecture. We will also include a hands-on introduction into Service Bus Development.

RESTful Services with OpenAPI (Swagger) (Part 1 of 2)
Instructors: Sami Khan, Sergey Barskly, Naresh Murthy, Mihai Rada, TBD (Microsoft)
This session will be a discussion on what makes a RESTful service, and why would I want to use OData to make one?

Managing Large Development Projects
Instructors: Troy M.
Session addresses the unique challenges and issues encountered with large development projects.

Tuesday 4:00 p.m. Sessions:

LAB: Tyler Enterprise Service Bus (Part 2 of 2)
Instructors: Chris Cummings, Lucas Walter, Brett Marx, Jason Robert
This session will be an overview of Tyler Service Bus architecture. We will also include a hands-on introduction into Service Bus Development.

RESTful Services with OpenAPI (Swagger) (Part 2)
Instructors: Sami Khan, Sergey Barskly, Naresh Murthy, Mihai Rada, TBD (Microsoft)
This session will be a discussion on what makes a RESTful service, and why would I want to use OData to make one.